

Conditions of participation in the Online Passive House Exhibition 2020 during the 24th International Passive House Conference

1. Location of exhibition

The virtual Passive House Exhibition during the 24th International Passive House Conference will be exclusively held online. The software "Expo-IP" will serve as the digital platform for the virtual conference stands.

2. Exhibition Time Table

The online exhibition will be opened from Thursday, 17/09/2020: 10 AM (CEST) to Thursday, 08/10/2020: 10 PM (CEST). The core opening hours will be during the conference sessions, each Wednesday and Thursday, 8 AM to 8 PM.

3. Organiser

Passivhaus Institut GmbH, Rheinstraße 44-46, 64283 Darmstadt, Germany

4. Registration

- 4.1. Registration is possible exclusively <u>online</u>.
- 4.2. Submission of the registration form does not constitute entitlement for admission to the online exhibition.
- 4.3. By registering, the exhibitor accepts the terms of the agreement as set out in the conditions of participation as well as the terms of agreement set out by the Expo-IP GmbH. The applicant is liable for any violation of these conditions due to intent or negligence (gross or slight). He or she is liable for ensuring that all workers and assistants employed at the online exhibition are aware of these conditions and that these will be adhered to.

5. Admission / allocation

- 5.1. The exhibitor will receive confirmation of the admission in writing per email. The contract between the organiser and the exhibitor in the online exhibition is concluded with this admission.
- 5.2. All companies, institutions etc. whose products are factually and thematically relevant for the online exhibition may be admitted. Participation with joint stands is not possible for the online exhibition.

6. Allocation

If necessary, the organiser reserves the right to change the location of the virtually allocated space. The participating exhibitors will be grouped together by the products they exhibit and arranged accordingly.

7. Stand setup

After the payment, the exhibitor will receive the login information to the digital platform via email. All

exhibitors are required to set up their digital stands by 10 September, 10 AM, one week before the platform goes live on 17 September. Access to the platform will automatically expire 30 days after the end of the 24th International Passive House Conference on 08 October 2020.

8. Staffing/Equipping of stands

- 8.1 The exhibition stand must be online for the duration of the entire 24th International Passive House Conference. In addition to core opening hours, exhibitioners may schedule supplementary time frames, in which employees are available for online consultation and communication with conference participants.
- 8.2 Online stands require a background graphic, either chosen from the provided templates or designed by the exhibitors themselves, as well as contents provided in the form of at least two widgets. Integrated contents have to function properly.

9. Insurance and liability

The exhibitor is liable for the virtually displayed content. The organisers, as well as third-party service providers and the Expo-IP GmbH, accept no responsibility for the displayed content and its copyrights. The exhibitor shall be liable for any damages due to copyright infringements or infringements upon any kind of intellectual property. The exhibitor waives any claims towards the Passivhaus Institut GmbH and Expo-IP GmbH as well as third-party service providers regarding copyright infringements. Moreover, the exhibitor has the sole responsibility of making sure all embedded content functions properly.

10. Exhibition space fee

Full payment of the rental fee for the virtual exhibition space in advance is a prerequisite for unlocking the online conference stand.

11. Defects liability

Any complaints about deficiencies regarding the login information to the virtual space must be made to the organisers in writing right away or at least until 03 September 2020, two weeks before the launch of the online platform on 17 September, 2020, so that the organisers can remedy any deficiencies the organisers are responsible for. Claims that are made later will not be considered and will not result in any claims against the organisers. The organisers do not guarantee the functionality of the integrated contents. Additional integration support may be booked at the exhibitor's expense.

12. Withdrawal

- 12.1. As a rule, withdrawal of the exhibitor after successful admission is not possible.
- 12.2. If an exhibitor fails to participate, the full rental fee is payable.
- 12.3. If the exhibitor cannot participate due to circumstances for which neither he/she nor the organisers are responsible (force majeure), the participation fee will be reduced by half.

13. Provisos

- 13.1. The organiser is entitled to cancel, reschedule to a different time or location, or change the length of the online exhibition, or to reschedule the virtual space due to important reasons not brought on by themselves or force majeure. The notification of rescheduling or any other changes shall then constitute a part of the rental agreement.
- 13.2. If the online exhibition cannot take place due to circumstances beyond the control of the organiser or force majeure, the organiser is entitled to demand an amount of up to 25% of the pro-rata participation fee from the exhibitor. If the exhibitor has ordered additional services for which payment is due, the

exhibitor may also be charged for these.

- 13.3. If the organiser is responsible for the cancellation of the online exhibition, the exhibitor shall not owe any amount.
- 13.4. If the organiser is forced to break off an online event that has already begun due to force majeure or reasons beyond the control of the organisers, the exhibitor shall have no right to claim remission or a refund of the participation fee in full or in part.

14. Domiciliary right

The domiciliary right and netiquette of the organiser shall apply during the preparations and the entire duration of the online exhibition of the 24th International Passive House Conference on the "Expo-IP" platform. Staff instructions from the organiser, third-party service providers and Expo-IP staff must be followed at all times. Non-compliance with the conditions of participation shall entitle the organisers to close the virtual stand at the expense of the exhibitor without any compensation if a violation of these conditions continues even after a request for compliance.

15. Invalidity of individual provisions

If any of the provisions of these terms and conditions, as given in the exhibition guidelines, exhibition conditions should become invalid, the validity of the remaining provisions shall not be affected by this. Invalid provisions shall be replaced by a valid provision that comes as close as possible to the intended meaning and purpose of the invalid provision.

16. Place of jurisdiction

The place of jurisdiction is Darmstadt, Germany.